



## Cancellation Policy

### **Refunds:**

- 61-90 days prior to rental date are eligible for a refund of 2/3 the rental amount
- 31-60 days prior to rental date are eligible for a refund of 1/3 the rental amount
- 30 days or less, no refund will be received.

All other cancellations will be given a 90% refund.

Payments charged on a credit/debit card will be refunded by check from the Clermont County Auditor's office. No refunds will be made through the credit card. Any processing fees incurred at time of reservation are non-refundable.

### **Date Changes:**

After the rental has been paid, renters may transfer the rental date only once. Transferring the date waives your right to a refund.