



Shelters

Refund Policy

No refund will be given for a rental cancelled 1-30 days prior to rental date.

A refund of 1/3 the rental amount will be given 31-60 days prior to rental date.

A refund of 2/3 the rental amount will be given 61-90 days prior to rental date.

A 90% refund will be given for all other cancellations.

No refunds will be issued for unfavorable weather conditions.

If rental payment was paid with a credit/debit card and refund is due, the cardholder will receive a refund check from the Clermont county Auditor's Office.

No refunds will be given on a credit card.

Processing fee on a credit/debit card will not be refundable.