

What if someone is in my shelter?



1

Make sure you have your rental agreement on you (physical or digital copy).

2

Double check your date and location - if it is correct, you can show the group your rental agreement.

3

If showing your rental agreement does not solve the issue, please reference the rental schedule located on the bulletin board at the restroom kiosk. This provides name, date and location for each rental.

4

If the above steps still aren't resolving the issue, please call our on-call number at 513-787-2861 and a staff member will assist in resolving this issue.

