



ParkDistrict@clermontcountyohio.gov

Shelter Refund Policy

No refund will be given for a rental 1-30 days prior to rental date. A refund of 1/3 the rental amount will be given 31-60 days prior to rental date. A refund of 2/3 the rental amount will be given 61-90 days prior to the rental date. A 90% refund will be given for all other cancellations No refunds will be issued for unfavorable weather conditions

Once the rental is paid in full, only one transfer of the rental date is allowed. If you transfer your date, you waive your right to a refund.

If rental payment was paid with a credit/debit card and, a refund is due, the cardholder will receive a refund check from the Clermont County Auditor's Office.

No refunds will be given on a credit card.

Processing fees on a credit/debit card will not be refundable.